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## TECHNICAL UPDATE No: 0110

### VELOX MODELS CG1 and CG2 ELEMENT REPLACEMENT PROCEEDURE

Velox models CG1 and CG2 grill elements are wired in series, therefore when replacing a faulty element you **MUST** inspect the power wires to **BOTH** the top and lower elements, to ensure that they are in good condition and there are no signs of chaffing, arcing or earthing. Failure to replace damaged or defective wires could result in a second element failure which will **NOT** be covered under our parts warranty terms.

It should also be noted that because the elements are wired in series, if one of the elements should fail, the power supply to the other element will be lost (open circuit) and it will not heat.

The top and lower elements have **DIFFERENT** wattages and voltages and are **NOT** interchangeable, the fitting of an incorrect element **WILL** result in an immediate element failure which will **NOT** be covered under our parts warranty terms.

All elements have their ratings and voltages stamped into the casing, for your information they are as follows:

Model CG1/CG2 Top element Part number 2027V is 119 volt rated at 1300 Watts.

Model CG1/CG2 Base element Part number 2028V is 147 volt rated at 1600 Watts.

Technical Department  
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